

MACHINERY BREAKDOWN / FUSION CLAIM FORM

FOR DOMESTIC OR COMMERCIAL LOSSES

The Issue of this Form is not an Admission of Liability by Insurers

Policy #: Claim #:

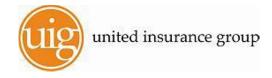
Please complete and return this claim form as soon as possible, so that your claim will receive prompt consideration by the Insurers.

The claim form is attached. Can you please read the following details before completing this form. Please feel free to contact us should you require any assistance

- 1) Please complete and return the attached form to our office. Attach all relevant original quotations, invoices, valuations and receipt of purchases (obtained for the repair/replacement of damaged property). Please also attach any letters of demand or other correspondence that you may receive/have received from a Third Party. Do not attach photocopies.
- 2) For claims involving loss/damage to your own property the appropriate authorities, i.e. Fire Brigade/Police, should be notified and every reasonable effort made to prevent further loss/damage. Damaged property, if any, should not be disposed of without permission of the Insurer or Assessor.
- 3) An assessor could be appointed and you will be advised if this action is taken.
 - Keep in contact with the assessor so the report can be provided to Insurers on time.
 - If there is any matter not receiving prompt attention you should call us immediately.
- 4) Please keep all supporting documentation for your claim for presentation to the Insurer or Assessor, such as original invoices, receipts, owners manual, photos, etc. Quotes from retailers or trade suppliers to replace/repair, itemising the precise nature of their quotation, eg size, type, model, age, hours and cost of labour, cost of parts.
- 5) Where personal injury/property damage to third parties is involved, offer assistance but **DO NOT ADMIT** liability. Advise the party involved to give written details of their claim against you for passing on to your Insurer.
- 6) Please refer to the claim form for more instructions for the management of your claim.

Should you require any further assistance, please contact us.





MACHINERY BREAKDOWN / FUSION CLAIM FORM

THE INSURED

FOR DOMESTIC OR COMMERCIAL LOSSES

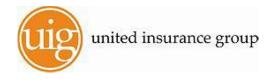
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Policy #: Claim #:

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Surnam	ie	Other Names	Mr,Mrs,Miss,Ms	3
Address	s			_
			ost Code	
Occupa	ation			_
		Business		
	Email	Contact Name		
		d for GST? Vhat is your ABN? : : : : : : : : : : : : : : : : : : :		
	Yes □⊁Is	an input tax credit on the GST amount applicable to the the amount claimed less than 100% No	Specify amount	%
	Yes ⊡≻Is	claim an input tax credit for the repairs or replacements the amount claimable No No Yes	_>Specify <u>amount</u>	%





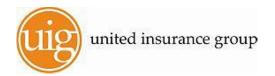
REPAIR REPOR	T
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Make of Motor	hp			Serial No		
Voltage						
Details of damage						
Cause of damage						
Repair Costs	Windings	\$				
	Compressor	\$				
	Other Repairs	\$				
PLEASE ATTACH	ACTUAL REPA	AIR AC	COUNT			
ta alaba an Ma			*Pleas	se show the in	put Tax Credit y	ou are entitled
to claim on the			purch	ase of each ite	em as a percent	age of the total
GST payable			p a o		m do a porcom	ago or are total
Descript	ion of Goods		Quantity	Cost	Amount Claimed	*Input Tax Credit %
					\$	

It is important to note that the company may not be liable for:

- Depreciation, loss of use, wear and tear, hire of loan motors.
- Replacement of worn and/or broken bearings or switchgear or other mechanical damage.
- Flushing or recharging refrigerant.
- Destruction or damage to: lighting or heating elements, fuses or protective devices, an electrical contact at which sparking or arcing occurs in ordinary working.
- Rectifier, radio, television, amplifying or electrical equipment of any description.





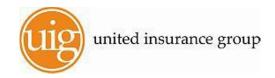
(If spoilage of frozen goods is insured)

Did spoilage of frozen goods occur?	No 🗌	Yes 🗌
What type of goods(Please attach invoices)		
Where are the goods now?		
What was the value of the goods \$		

To avoid unnecessary delay in processing your claim, it is important that you attach documentation to support:

- Ownership of all property claimed, e.g. Original invoices, owners' manuals, photos, receipts, etc...
- The repair / replacement of your loss. e.g. Original invoices, receipts, etc... by trade suppliers / repairers itemising the precise nature of their quotation or work under taken e.g. Size, model, type, age, hours, cost of labour, parts, prices...





PRIVACY

The Privacy Act 1988 requires us to tell you that we as broker and the insurer collect your personal and sensitive information in order to calculate your loss and entitlements, determine the insurer's liability, compile data and handle claims.

When handling claims we and the insurer may have to disclose your personal and other information to third parties such as other insurers, reinsurers, loss adjusters, external claims data collectors, investigators and agents, or other parties as required by law.

Where you give us information about other persons you must have their consent to this and provide it on their behalf. If not, you must tell us.

You have the right to seek access to your personal information and to correct it at any time. Please contact us to advise if any changes are required.

DISPUTE RESOLUTION

Disputes are not an everyday occurrence. However insurers provide an internal dispute resolution process should any dispute arise. Please feel free to ask for details.

If you are not satisfied with the outcome of that process, we will advise you how to contact the insurance industry's external independent complaints scheme (subject to eligibility).

DECLARATION

I/We the insured do solemnly and sincerely declare that I/We have complied with the conditions and warranties (if any) of the policy and in no matter deliberately caused the said loss or damage or sought unjustly to benefit thereby by any fraud or misrepresentation and that the information shown on the form is true and the I/We have not concealed any information relating to this claim. I/We understand that this claim may be refused if the information is untrue, inaccurate or concealed.

Further it is understood and agreed that if any property claimed for is subsequently recovered in an undamaged condition I/We will immediately refund the company any sum which may have been paid to me/us in respect to such property. In the event of any property being recovered in damaged condition I/We will immediately hand the same over to the company for disposal as may be agreed.

I/We acknowledge that I/we have read and understood the Privacy Act information referred to above and consent to the collection, storage, use and disclosure of personal and sensitive information of all persons affected by this claim.

I/We acknowledge that if I/We do not agree to the collection of this personal and sensitive information, then the broker and the insurer will be unable to process my/our claim.

Insured's Signature	Date

